CCM Overhead Doors 1-Year Installation Warranty

This **Installation Warranty** from CCM Overhead Doors ("Dealer") covers our installation services for **one year** from the date your garage door product was initially installed or the closing date, whichever is later. Please note, this warranty covers **Dealer work only**, not the garage door product itself.

Installation Warranty Coverage

We guarantee that our installation work will be free from significant problems that affect the garage door's operation or deviate from manufacturer recommendations, industry standards, and quality guidelines ("Installation Defects").

If you notify the Dealer of an Installation Defect within the one-year warranty period, we will, at our discretion:

1. Provide the labor and materials necessary to repair the defect, or
2. Refund the original cost of installation.

The Dealer requires an inspection to confirm that the defect is directly related to our installation. **Claims made after the one-year warranty period will not be covered.**

What Is Not Covered

This Installation Warranty **does not** apply to:

- **Damage from misuse or alterations:** This includes improper use, abuse, or any changes made after installation.
- **External factors:** Issues caused by environmental conditions (like weather) or chemical exposure.
- **Failure to follow instructions:** If the garage door isn't used or maintained according to instructions.
- **Third-party materials:** Components or materials not supplied by Dealer.
- **Garage door product defects:** Problems with the garage door itself, which should be covered by the manufacturer's warranty.
- **Undisclosed defects:** Obvious installation problems that weren't reported to the Dealer in a timely manner.
- **Routine maintenance:** Standard adjustments or upkeep (like lubrication or minor tightening).
- **Misalignment of safety devices:** Unless proven to be a direct result of initial faulty installation by Dealer (inspection required).
- **Additional costs:** Any expenses beyond the repair or refund of the original installation cost.

How to Obtain Service

If an issue arises during your warranty period, contact the Dealer directly at:

CCM Overhead Doors

1000 NW 80th St, Oklahoma City, OK 73114

(405) 563-8982

garagedoors@ccmcompany.com

We will schedule service during normal business hours (M-F, 8am-5pm). Please ensure a responsible adult is available on-site to approve the work.

Warranty Registration

To register your warranty, please visit https://www.ccmgaragedoor.com/warranty-registration/

Registering your warranty helps us serve you better in the future.

Important Limitations

You must contact the Dealer first to resolve any issues before reaching out to the manufacturer. Our preferred solution is always to repair or reinstall whenever possible.

Neither CCM Overhead Doors nor the manufacturer will be responsible for:

- Incidental, consequential, or punitive damages.
- Emotional distress or inconvenience.
- Costs exceeding your original installation contract amount.
- Attorney fees or other legal costs.

Service Fee for Non-Warranty Issues: A service fee will be charged if we send a technician and the problem is found not to be an installation defect covered by this warranty. This includes, but isn't limited to, issues caused by neglected maintenance or other circumstances not covered by our policy, regardless of whether the visit is within your warranty period.

Complete Agreement

This document represents the **entire agreement** between you and CCM Overhead Doors regarding the Installation Warranty. No other verbal or written statements will change these terms. This warranty does not affect our right to pressure action for non-payment.

This warranty is non-transferable and applies only to the original homeowner/purchaser at the original installation address.

You have specific legal rights under this warranty, and you may have additional rights depending on your state.